

An update for our neighbors in Southold

We're modernizing the natural gas system to provide better service to the community.

In the coming weeks, National Grid contractor crews will be replacing over 3,830 feet of gas main and upgrading 41 individual customer service lines along Main Road from Hortons Lane to Locust Lane.

This project will provide a modernized natural gas system that is safer, cleaner and more resilient. We anticipate the duration of the project to run from November 2022 through April 2023.

Any service interruptions will be scheduled and of short duration. This project is being coordinated with NYSDOT and the Town of Southold Department of Public Works.

What you may expect during construction:

- All businesses will remain open throughout the entire project although parking may be impacted.
- Crews* generally work between the hours of 8 am to 4 pm.
- Night-time work may also occur from 10 pm to 6 am to perform service line upgrades.
- Two-way traffic will be maintained at all times. However, motorists can expect lane shifts, merging traffic and delays. Traffic signs will be posted, and flaggers positioned where required.
- Final restoration will be completed at the end of the project.
- The safety of the public and our crews is our first priority. Please use caution in construction zones, and pay attention to traffic cones, cone bars and barricades.

National Grid is dedicated to helping local businesses succeed in today's competitive environment. We offer Energy Efficiency programs which help businesses improve performance, save money and contribute to a greener environment. For more information please visit ngrid.com/business.

National Grid provides matching grants for eligible costs related to the rehabilitation of vacant commercial, industrial, and mixed-use buildings. For more information and to learn about other Economic Development Grants, please visit shovelready.com.

Thank you for your patience.



If you have any questions about this project, please contact National Grid at:

1-631-206-7435 or

Standard.Engineering.li@nationalgrid.com

Please note:

National Grid and its contractors will remain vigilant by continuing to adhere to all COVID-19 safety guidelines set by the CDC, New York State, and our local permitting authorities, protecting our employees, customers and the public. For more information about National Grid's response to COVID-19, please visit: ngrid.com/covid-19

Every National Grid employee carries a photo ID card, and any contractor doing work for us is also required to carry ID.

National Grid responds to gas emergencies 24 hours a day. If you smell gas, act fast and call our gas emergency line at **1-800-490-0045** or **911**.

This is an important notice. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir.

Este es un aviso importante. Sirvase mandarlo traducir.

Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante, si prega di tradurla.

Это очень важное сообщение. Пожалуйста, попросите чтобы вам его перевели.

Đây là một thông báo quan trọng. Xin vui lòng dịch thông báo này.

News for our Southold neighbors

We're modernizing the natural gas system to improve service to your community.

In the coming weeks, National Grid contractor crews will be replacing the gas main on Main Road from Hortons Lane to Locust Lane. This work is part of our commitment to modernizing the natural gas system, making it safer, more resilient, and better for the environment. The new distribution pipelines also will improve reliability and support growing demand for years to come.

The Southold project is scheduled for November 2022 through April 2023 .

This project is being coordinated with NYSDOT and the Town of Southold. Any necessary service interruptions will be scheduled and of short duration. While our crews minimize disturbance when possible, we apologize in advance for any inconvenience.

The safety of the public and our crews is always our priority. Please use caution in construction zones, and stay alert to traffic cones, cone bars and barricades. Thank you in advance for your cooperation.

What to expect during this project:

- No impact on operating hours of local businesses.
- Crews* generally work 7 a.m. to 4 p.m.
- This will be a moving project, impacting sections of Main Road.
- There will be no road closures. However, motorists can expect lane shifts, merging traffic and delays.
- Driveways and entrances will remain accessible.
- Impacted streets and sidewalks will be fully restored upon project completion.

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Please contact National Grid if you have any questions/concerns regarding this project.
Email: Standard.Engineering.li@nationalgrid.com
Visit us at ngrid.com